

_ Job Description

Junior QC Analyst

StrategiQ

Introduction

Formal Job Title

Junior QC Analyst

Place of Work

Your base will be our Ipswich office. We have a hybrid working policy with additional offices in Shoreditch London, Manchester and Leamington Spa.

Type

Full Time, Permanent

Line Specialist

Head of QA

StrategiQ is an award-winning digital marketing agency and strategic partners for ambitious brands. We design our client's strategic roadmap and create the ideas that deliver results and drive growth. Founded in 2013, StrategiQ is a team of 55+ experts across our three studios in Suffolk, London and the Midlands. Every member of our team has a specialism, but they're all marketers.

_ Our mission is to be the strategic difference

Welcome to the world of us. It's a pretty special place to be. Full of exceptional experts. Good people and big energy. We're not here to tick boxes. We're here to be the destination agency for clients and the critical factor in their success. Helping shape their trajectory through expert insights and skilled execution.

Shoulder-to-shoulder, getting there together.

_ Our Values

- **Courageous** - Always doing what's right, not what's easy.
- **Truthful** - Being honest. Being resilient. Being authentic.
- **Knowledgeable** - Industry experts, pursuing the master of our craft.
- **Limitless** - Challenging norms through infinite thinking.

_ Role Introduction

You will take extreme pride in every project we undertake and ensure through vigorous testing processes you support the company in ensuring every website project or update is launched on time, budget and to the required standard. Working alongside the Head of QA and development team, you will be the main person upholding this standard through QC on our web projects.

As a junior member of the team you will receive training, support and mentorship on the tools, processes and standards that our websites are developed with and to at StrategiQ. Initially you will be the main QC for our simple and smaller brochure websites, and as you grow your technical understanding and skill set you will be exposed to some of the more complex eCommerce platforms.

The role will primarily focus on the manual testing of our developed websites and web applications including, but not limited to, functional, usability, accessibility, performance, regression and cross browser/ device testing.

_ Responsibilities

- Detailed reporting and documenting technical issues, bugs and errors to the development team
- Oversee the life cycle of any bugs raised, retesting and working with the development team until finding a satisfactory solution
- Reviewing technical documentation, writing and conducting test plans
- Conduct end-to-end regression testing across all supported browsers and devices
- Investigate client reported issues, adding detail and information where necessary for the development team to resolve
- Primarily testing smaller and more simple brochure style websites and experiences
- Uploading client content to the developed websites

_ Experience we'd love to see

- You will either have some experience as a Junior QC Tester or be enthusiastic about the idea of building a career in Software and Web Application Testing
- Have an understanding of QC responsibilities and tasks
- High attention to detail
- Familiarity with the WordPress platform
- Strong communication skills (both written and verbal)
- A commitment to precision and thoroughness, demonstrating proactive initiative
- Strong self-organisational skills using existing tools and processes to be highly organised
- Ability to document and troubleshoot errors using initiative to prioritise issues

- Good judgement and diagnostic skills.
- A basic understanding of the web development process & modern tools and languages (HTML, CSS, Figma,)
- The ability to work well under pressure and to tight deadlines
- An enthusiasm to learn new ways to develop test programs, develop new skills and knowledge in an ever changing tech environment
- An interest in developing skills as an automated tester

_ Benefits

- 30 days annual leave
- Yearly loyalty bonus
- Individual performance bonuses
- £1000 conference and training budget every year
- Life assurance and critical illness cover
- Everyday health care cover
- Enhanced sick pay
- Hybrid working
- Volunteering leave and salary sacrifice for extra holiday
- Regular social events
- Gym membership (Suffolk office only)